



AAA EXPRESS

1695 Drew Rd, Unit #3
MISSISSAUGA, ONTARIO L5S 1J5
Phone (905) 625-1745
www.aaaexpressonline.com

Terms and Conditions – COURIER (Cars, SUVs & Vans)

Pricing:

Quoted rates include 1 piece up to 50lbs.

Additional weight charged at \$0.05 per pound or \$0.90 per piece, whichever is greater.

Additional charge may apply for bulk or oversize freight.

Rates listed are for deliveries in a Car.

- Additional SUV charge: \$10
- Additional Van charge: \$20
- Additional Full-Size Van charge: \$25

Additional Charges:

Dead Run local	Whichever is greater: ½ value of the call, or Car \$8, SUV \$10, Van \$20, FSV \$25
Dead Run out of town	Full Price (Applies to Direct Out Of Town and any address within Zones 20 to 41)
Waiting/Hand bombing/ Loading/Unloading time	\$36 per hour (first 15 minutes n/c, however any time over 15 minutes will be charged from arrival time. Hand bombing is considered labour and is charged from beginning) <i>(note: the ability for the driver to wait past 15 minutes is at the sole discretion of AAA Express due to commitments made to other AAA Express clients)</i>
Empty Full-Size Van	If an empty full-size van is required, there will be a \$25 surcharge in addition to vehicle charge
Fuel Surcharge	Ask for current rate when placing order for pickup.
Dangerous Goods	\$10 Surcharge
Proof of Delivery	Available anytime via your online account. For hard copy, no charge within 2 months, \$30 3-5 Months, \$60 6-8 Months, etc.

Out of Town Deliveries:

See price chart for cities surrounding GTA (Zones 20-41)

Deliveries to all other cities are available on a Direct Out Of Town service only:

- Price is based on \$1.25/km for orders up to 125kms, \$1.35/km for orders up to 200km and \$1.50/km for orders over 200kms, minimum base charge of \$50.

Services:

The time schedule below is a guideline for shipments within Toronto and GTA (Zones 1-19). For out of town shipments please call for an estimated time of arrival.

Direct Service	Delivered within 90 minutes. Exceptions: within 2.5 hours for group 1 and within 3 hours for group 2
Rush Service	Delivered within 2.5 hours after the call. Exceptions: 4 hours for groups 1 & 2
Express Service	Delivered within 4 hours after the call. Exceptions: 5 hours for groups 1 & 2.
Sameday Service	Must be ready/called in before 11am. Will be delivered same day by 5pm
Overnight Service	2 Business Day Service. Must be ready when called in before 3pm. Will be picked up and delivered either day by 5pm.

Exceptions Group 1- Downtown, Toronto NE & SE, Scarborough N&S, Markham, Richmond Hill, Concord, Ajax, Burlington, Pickering, Aurora, Cambridge, Hamilton, Maple, Newmarket, Norval & Stoney Creek.

Exceptions Group 2 - Ancaster, Dundas, Guelph, Kitchener, Oshawa, Waterdown, Waterloo & Whitby.

Note: any loads which require the majority of the vehicle space or weight capacity, as determined by AAA Express, Must be placed on a Direct service.

After-Hours/Weekend Deliveries:

Deliveries during the evening (6pm-7am) or weekend hours are charged the DIRECT rate x 2, with a minimum base charge of **\$100**. Holidays are charged at DIRECT rate x 2, minimum base charge of **\$125**.

Invoices and Payment Terms:

Minimum invoice amount is \$25. If you need only occasional deliveries that would be less than the minimum \$25.00, we recommend paying cash on pick-up or via E-transfer (note that AAA Express waybill will represent the invoice for non-account holders; no additional invoice will be generated). Customers with an account are given 15 days to pay the invoices (Net 15). Overdue balances are subject to interest calculated at 2%/month which will accrue and be payable on all outstanding balances. Returned items subject to \$25 charge.



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Terms and Conditions - TRUCKS

Pricing:

Quoted rates include 1,000 lbs and 1 standard skid spot*
Additional weight charged at \$0.01 per lb or \$10/skid space, whichever is greater
Additional charge may apply for bulk or oversize freight.

*Standard skid spot is defined as 40"x48"

*Standard chemical drum skid spot is defined as 48"x48"

Additional Charges:

Flatbed	\$20 added to truck base on Direct, Rush or Sameday Rate, + \$50 vehicle surcharge (includes 1 hour of combined loading/unloading); additional time charged at \$50/hour
Tailgate	\$50, \$25 additional surcharge for Super Tailgate (capacity up to 3,500 lbs)
Dead Run local	Whichever is greater: ½ value of the call, or \$35.00
Dead Run out of town	Full Price (Applies to Direct Out Of Town and any address within Zones 20 to 41)
Waiting/Hand bombing/ Loading/Unloading time	\$45 per hour (first 15 minutes n/c, however any time over 15 minutes will be charged from arrival time. Hand bombing is considered labour and is charged from beginning) <i>(note: the ability for the driver to wait past 15 minutes is at the sole discretion of AAA Express due to commitments made to other AAA Express clients)</i>
Fuel Surcharge	Ask for current rate when placing order for pickup.
Dangerous Goods	\$20 Surcharge
Proof of Delivery	Available anytime via your online account. For hard copy, no charge within 2 months, \$30 3-5 Months, \$60 6-8 Months, etc.

Out of Town Deliveries:

See price chart for cities surrounding GTA (Zones 20 – 41)

Deliveries to all other cities are available on a Direct Out Of Town service only:

- Price is based on \$2.60/km for orders up to 125kms, \$2.90/km for orders up to 200km and \$3.05/km for orders over 200kms, minimum base charge of \$85.

Services:

The time schedule below is a guideline for shipments within Toronto and GTA (Zones 1-19). For out of town shipments call for an estimated time of arrival.

Direct Service	Delivered within approx. 2 hours after the call. Exceptions: within 3 hours for group 1 below and within 4 hours for group 2 below.
Rush Service	Delivered within 4 hours after the call. Exceptions: Within 5 hours for groups 1&2.
Sameday Service	Must be ready/called in before 11am. Will be delivered same day by 5pm
Overnight Service	2 Business Day Service. Must be ready when called in before 3pm. Will be picked up and delivered either day by 5pm.

Exceptions Group 1 - Downtown, Toronto NE & SE, Scarborough N&S, Markham, Richmond Hill, Concord, Ajax, Burlington, Pickering, Aurora, Cambridge, Hamilton, Maple, Newmarket, Norval & Stoney Creek.

Exceptions Group 2 - Ancaster, Dundas, Guelph, Kitchener, Oshawa, Waterdown, Waterloo & Whitby.

Note: any loads which require the majority of the vehicle space or weight capacity, as determined by AAA Express, must be placed on a Direct service.

After-Hours/Weekend Deliveries:

Deliveries during the evening (6pm-7am) or weekend hours are charged the DIRECT rate x 2, with a minimum base charge of **\$150**. Holidays are charged at DIRECT rate x 2, minimum base charge of **\$175**.

Invoices and Payment Terms:

Minimum invoice amount is \$25. If you need only occasional deliveries that would be less than the minimum \$25.00, we recommend paying cash on pick-up or via E-transfer (note that AAA Express waybill will represent the invoice for non-account holders; no additional invoice will be generated). Customers with an account are given 15 days to pay the invoices (Net 15). Overdue balances are subject to interest calculated at 2%/month which will accrue and be payable on all outstanding balances. Returned items subject to \$25 charge.