



AAA EXPRESS PARCELS INC.

1181 CRESTLAWN DRIVE
MISSISSAUGA, ONTARIO L4W 1A7
Phone (905) 625-1745
www.aaaexpressonline.com

Terms and Conditions – COURIER (Cars, SUVs & Vans)

Pricing:

Quoted rates include 1 piece up to 50lbs.
Additional weight charged at \$0.05 per pound or \$0.90 per piece, whichever is greater.
Additional charge may apply for bulk or oversize freight.

Rates listed are for deliveries in a Car.

- Additional SUV charge: \$10
- Additional Van charge: \$15
- Additional Full-Size Van charge: \$20

Additional Charges:

Dead Run local	Whichever is greater: ½ value of the call, or Car \$8, SUV \$10, Van \$15, FSV \$20
Dead Run out of town	Full Price (Applies to Direct Out Of Town and any address within Zones 20 to 41)
Waiting/Hand bombing/ Loading/Unloading time	\$36 per hour (first 15 minutes n/c, however any time over 15 minutes will be charged from arrival time. Hand bombing is considered labour and is charged from beginning) <i>(note: the ability for the driver to wait past 15 minutes is at the sole discretion of AAA Express due to commitments made to other AAA Express clients)</i>
Fuel Surcharge	Ask for current rate when placing order for pickup.
Dangerous Goods	\$10 Surcharge
Proof of Delivery	Available anytime via your online account. For hard copy, no charge within 2 months, \$30 3-5 Months, \$60 6-8 Months, etc.

Out of Town Deliveries:

See price chart for cities surrounding GTA (Zones 20-41)

Deliveries to all other cities are available on a Direct service only:

- Price is based on \$1.05/km for orders up to 250kms and \$1.25/km for orders over 250kms, minimum base charge of \$33.
- Distance between locations is calculated by Microsoft MapPoint.

Services:

The time schedule below is a guideline for shipments within Toronto and GTA (Zones 1-19). For out of town shipments please call for an estimated time of arrival.

Direct Service	Delivered within 90 minutes
Rush Service	Delivered within 2.5 hours after the call
Express Service	Delivered within 4 hours after the call
Sameday Service	Must be ready/called in before 11am. Will be delivered same day by 5pm
Overnight Service	2 Business Day Service. Must be ready when called in before 3pm. Will be picked up and delivered either day by 5pm.

Note: any loads which require the majority of the vehicle space or weight capacity, as determined by AAA Express, must be placed on a Direct service.

After-Hours/Weekend Deliveries:

Deliveries during the evening (6pm-7am) or weekend hours are charged the DIRECT rate x 2, with a minimum base charge of **\$100**. Holidays are charged at DIRECT rate x 2, minimum base charge of **\$125**.

Invoices and Payment Terms:

Minimum invoice amount is \$25. If you need only occasional deliveries that would be less than the minimum \$25.00 we recommend paying cash on pick-up or via E-transfer (note that AAA Express waybill will represent the invoice for non-account holders; no additional invoice will be generated). Customers with an account are given 15 days to pay the invoices (Net 15). Overdue balances are subject to interest calculated at 2%/month which will accrue and be payable on all outstanding balances. Returned items subject to \$25 charge.



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Terms and Conditions - TRUCKS

Pricing:

Quoted rates include 1,000 lbs, up to 3 standard skid spots*
Additional weight charged at \$0.01 per lb or \$10/skid space, whichever is greater
Additional charge may apply for bulk or oversize freight.

*Standard skid spot is defined as 40"x48"

*Standard chemical drum skid spot is defined as 48"x48"

Additional Charges:

Flatbed	\$20 added to truck base on Direct, Rush or Sameday Rate, + \$50 vehicle surcharge (includes 1 hour of combined loading/unloading); additional time charged at \$50/hour
Tailgate	\$50, \$25 additional surcharge for Super Tailgate (capacity up to 3,500 lbs)
Dead Run local	Whichever is greater: ½ value of the call, or \$35.00
Dead Run out of town	Full Price (Applies to Direct Out Of Town and any address within Zones 20 to 41)
Waiting/Hand bombing/ Loading/Unloading time	\$45 per hour (first 15 minutes n/c, however any time over 15 minutes will be charged from arrival time. Hand bombing is considered labour and is charged from beginning) <i>(note: the ability for the driver to wait past 15 minutes is at the sole discretion of AAA Express due to commitments made to other AAA Express clients)</i>
Fuel Surcharge	Ask for current rate when placing order for pickup.
Dangerous Goods	\$20 Surcharge
Proof of Delivery	Available anytime via your online account. For hard copy, no charge within 2 months, \$30 3-5 Months, \$60 6-8 Months, etc.

Out of Town Deliveries:

See price chart for cities surrounding GTA (Zones 20 – 41)

Deliveries to all other cities (not listed within the 41 Zones) are available on a Direct Out Of Town service only:

- Price is based on \$2.10/km for orders up to 250kms and \$2.50/km for orders over 250kms, minimum base charge of \$65.
- Distance between locations is calculated by Microsoft MapPoint.

Services:

The time schedule below is a guideline for shipments within Toronto and GTA (Zones 1-19). For out of town shipments call for an estimated time of arrival.

Direct Service	Delivered within approx. 2 hours after the call
Rush Service	Delivered within 4 hours after the call
Sameday Service	Must be ready/called in before 11am. Will be delivered same day by 5pm
Overnight Service	2 Business Day Service. Must be ready when called in before 3pm. Will be picked up and delivered either day by 5pm.

Note: any loads which require the majority of the vehicle space or weight capacity, as determined by AAA Express, must be placed on a Direct service.

After-Hours/Weekend Deliveries:

Deliveries during the evening (6pm-7am) or weekend hours are charged the DIRECT rate x 2, with a minimum base charge of **\$150**. Holidays are charged at DIRECT rate x 2, minimum base charge of **\$175**.

Invoices and Payment Terms:

Minimum invoice amount is \$25. If you need only occasional deliveries that would be less than the minimum \$25.00 we recommend paying cash on pick-up or via E-transfer (note that AAA Express waybill will represent the invoice for non-account holders; no additional invoice will be generated). Customers with an account are given 15 days to pay the invoices (Net 15). Overdue balances are subject to interest calculated at 2%/month which will accrue and be payable on all outstanding balances. Returned items subject to \$25 charge.